

Amendments to the Claims:

This listing of claims will replace all prior versions and listings of claims in the instant application:

Listing of Claims:

1. (Currently Amended) A method for re-booking passengers from cancelled flights, comprising the steps of:

determining a plurality of alternative flights for said passengers offered by an airline operating said cancelled flights and other airlines;

obtaining passenger data for each of said passengers, wherein said passenger data comprises passenger re-booking costs that include a cost to said airline which has cancelled a flight to re-book said passenger on one of said alternative flights offered by said other airlines, and any accommodation costs associated with each one of said alternative flights offered by said airline, including hotel and meal charges, of accommodating the passenger until said alternative flight offered by the airline is available;

weighting each element of said passenger data using a predetermined set of weights determined based upon expressed preferences of said airline;

for each of said passengers, determining a weighted score based upon the weighted passenger data elements;

comparing said passenger data weighted scores for said passengers with one or more rules; and

offering at least a portion of said alternative flights to said passengers based upon said comparing step[[],]

~~wherein at least one of said rules specifies offering said passengers an accommodation and said alternative flights available on said airline if said associated~~

~~accommodation costs are less than the re-booking costs for said alternative flights on said other airlines, and~~

~~wherein at least another of said rules specifies offering said passengers said alternative flights on said other airlines if said re-booking costs for said alternative flights on said other airlines are less than said accommodation costs associated with said alternative flights on said airline.~~

2. (Previously Presented) The method of claim 1, wherein said passenger data for each of said passengers comprises remaining unflown ticket value and a passenger lifetime value.
3. (Original) The method of claim 2, wherein said passenger lifetime value comprises at least one of the frequent flyer status of the passenger and the ticket purchase history of the passenger.
4. (Original) The method of claim 1, wherein said passenger data is provided real time.
5. (Original) The method of claim 1, wherein said re-booking flights are determined from flight inventory data and reservation data.
6. (Original) The method of claim 1, wherein said passenger data is obtained from at least one selected from the group consisting of accounting data, customer relationship management data, and loyalty data.

7. (Previously Presented) The method of claim 6, wherein a value score for each of said passengers is obtained using said passenger data, and said re-booking flights are offered to each of said passengers based upon said passenger value score.

8. (Currently Amended) A machine readable storage having stored thereon a computer program having a plurality of code sections executable by a machine for causing the machine to perform the steps of:

determining a plurality of alternative flights for passengers offered by an airline which cancelled said passengers' flight and other airlines;

obtaining passenger data for said passengers, wherein said passenger data comprises passenger re-booking costs that include [[the]] a cost to said airline which has cancelled a flight to re-book said passenger on one of said alternative flights offered by said other airlines, and any accommodation costs associated with each one of said alternative flights offered by said airline, including hotel and meal charges, of accommodating the passenger until said alternative flight offered by the airline is available;

weighting each element of said passenger data using a predetermined set of weights determined based upon expressed preferences of said airline;

for each of said passengers, determining a weighted scored based upon the weighted passenger data elements;

comparing said passenger data weighted scores for said passengers with one or more rules; and

offering at least a portion of said alternative flights to each of said passengers based upon said comparing step[[],]

~~wherein at least one of said rules specifies offering said passengers an accommodation and said alternative flights available on said airline if said associated~~

~~accommodation costs are less than the re-booking costs for said alternative flights on said other airlines, and~~

~~wherein at least another of said rules specifies offering said passengers said alternative flights on said other airlines if said re-booking costs for said alternative flights on said other airlines are less than said accommodation costs associated with said alternative flights on said airline.~~

9. (Previously Presented) The method of claim 8, wherein said passenger data for each of said passengers comprises remaining unflown ticket value and a passenger lifetime value.

10. (Original) The method of claim 9, wherein said passenger lifetime value comprises at least one of the frequent flyer status of the passenger and the ticket purchase history of the passenger.

11. (Original) The method of claim 8, wherein said passenger data is provided real time.

12. (Original) The method of claim 8, wherein said re-booking flight candidates are determined from flight inventory data and reservation data.

13. (Original) The method of claim 8, wherein said passenger data is obtained from at least one selected from the group consisting of accounting data, customer relationship management data, and loyalty data.

14. (Previously Presented) The method of claim 13, wherein a value score for each of said passengers is obtained using said passenger data, and said re-booking flights are offered to each of said passengers based upon said passenger value score.

15. (Currently Amended) A system for re-booking passengers who are unable to travel on scheduled flights, comprising:

means for determining re-booking flight candidates for said passengers, wherein said flight candidates comprise a plurality of alternative flights offered by an airline that offered the scheduled flights and other airlines,

means for obtaining passenger data for each of said passengers, wherein said passenger data comprises passenger re-booking costs that includes a cost to said airline that offered the scheduled flights to re-book said passenger on one of said alternative flights offered by said other airlines, and any accommodation costs with each one of said alternative flights offered by said airline, including hotel and meal charges, of accommodating the passenger until said alternative flight offered by the airline is available;

means for weighting each element of said passenger data using a predetermined set of weights determined based upon expressed preferences of said airline;

means for determining, for each of said passengers, a weighted score based upon the weighted passenger data elements;

means for comparing passenger data said weighted scores for said passengers with one or more rules; and

means for offering at least a portion of said alternative flights to said passenger based upon said comparing step[[,]]

~~wherein at least one of said rules specifies offering said passengers an accommodation and said alternative flights available on said airline if said associated~~

~~accommmodation costs are less than the re-booking costs for said alternative flights on said other airlines, and~~

~~wherein at least another of said rules specifies offering said passengers said alternative flights on said other airlines if said re-booking costs for said alternative flights on said other airlines are less than said accommodation costs associated with said alternative flights on said airline.~~